

ParentVUE and StudentVUE Mobile Apps Download Instructions

1. Download and install the mobile application.

Download the ParentVUE and StudentVUE apps from the iTunes Store:

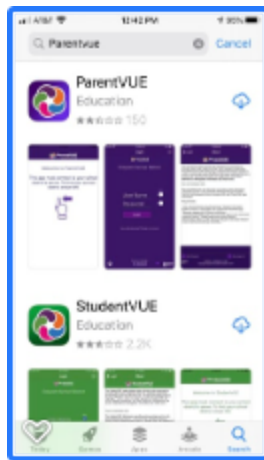
- <https://apps.apple.com/us/app/parentvue/id412054615>
- <https://apps.apple.com/us/app/studentvue/id412050327>

Compatible with iPhone and iPad. Check with the Apple App Store for hardware and software requirements.

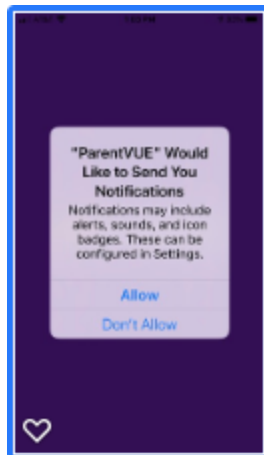
Download the ParentVUE and StudentVUE Android apps from Google Play:

- <https://play.google.com/store/apps/details?id=com.FreeLance.ParentVUE>
- <https://play.google.com/store/apps/details?id=com.FreeLance.StudentVUE>

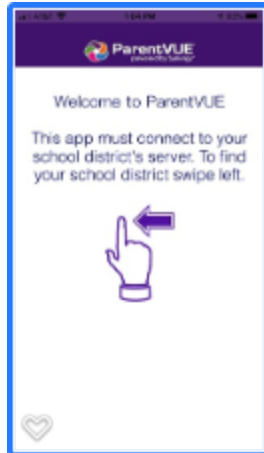
Compatible with Android phones and tablets. Check the Google Play Store for hardware and software requirements.



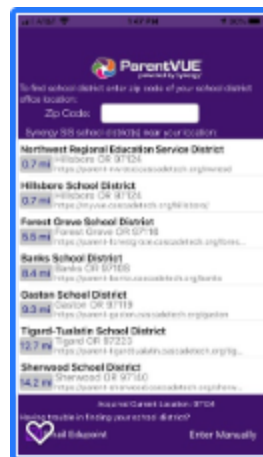
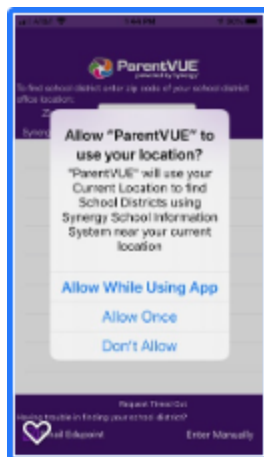
2. Once you have verified the app is on your device, launch the application the same way you would launch any other app on your device.
3. If asked to allow notifications, select **Allow**. The application will not function without allowing notifications.



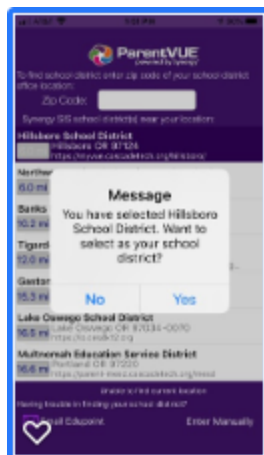
- After installing the application and enabling notifications, follow the instructions on the screen.



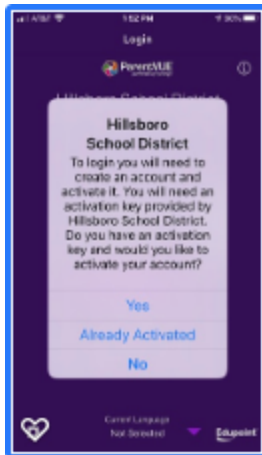
- A message displays asking you to enable location services on your device, select an option:
 - Allow** - the mobile application uses your location to provide a list of school districts near you. Tap **Hillsboro School District**.
 - Don't Allow** - Enter the Zip Code 97124 and search for Hillsboro School District. Tap **Hillsboro School District**.



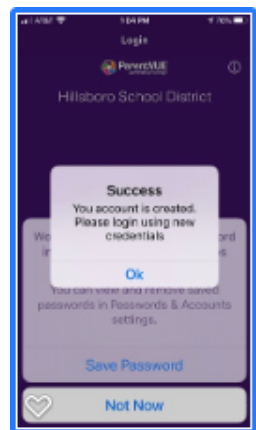
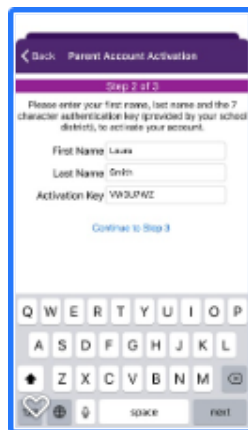
- A message displays to confirm that you have selected Hillsboro School District, select **Yes**.



7. A message displays asking you if you want to create an account using an activation key or if you already have an activated ParentVUE account.



- a. If you have not created a ParentVUE account, you will need to do so at this point. If you already have a ParentVUE account, jump to Step b. To create a ParentVUE account select **Yes** and follow these steps:
- Tap **I Accept**, to agree to the privacy statement.
 - Enter your first name and last name exactly as it appears in our student data system. Enter the 7 character activation key that was provided by your school. Click **Continue to Step 3**.
 - Choose a User Name and Password, provide an email address, and click **Complete Account Activation**. Your user name can be anything you choose. Your password must be at least 6 characters. A message displays confirming your account has been created, click **OK**.



- b. Select **Already Activated** and enter your ParentVUE User Name and Password. Click **Login**. If you have forgotten your user name, contact your student's school. If you have forgotten your password, go to Step 9.
- c. If you select **No** you will be taken to the ParentVUE login screen.
8. Log into your ParentVUE account.
9. If you have forgotten your password:

- a. At the login screen, click **Forgot Password**.
- b. Enter the email address or user name that is registered with your ParentVUE account, click **Send Email**.
- c. Open the email and select the **Click here to change password** link.
- d. Enter the **First Name** and **Last Name** exactly as it displays in the account. Enter **New Password** and **Confirm New Password**. Click **Change Password**.

Links to additional documents for help with ParentVUE and StudentVUE

[Getting Started with ParentVUE and StudentVUE \(English and Español\)](#)

[Elementary ParentVUE Quick Guide \(English and Español\)](#)

[Secondary ParentVUE Quick Guide](#)

[Secondary ParentVUE Quick Guide \(Español\)](#)